

**Department of Health and Human Services
National Institutes of Health
Clinical Center**

**Chief, Office of Patient Safety and Clinical Quality
Supervisory Physician**

The NIH Clinical Center (CC) is seeking a strategically-minded, action-oriented, hands-on, and experienced Supervisory Physician GS-0602-15 to lead the Office of Patient Safety and Clinical Quality (OPSCQ).

The NIH CC is the research hospital of the NIH. The NIH CC supports the NIH intramural clinical research program (IRP) hosting over 100,000 outpatient visits and 6,600 inpatient admissions a year. The NIH CC provides all medical and patient support services for patients participating in human subject's research protocols. In addition to the primary role of supporting Institute clinical research and patient care, CC staff conducts both collaborative and independent research and supports a variety of clinically oriented training programs, including ACGME accredited graduate medical education fellowships.

Within the NIH CC, the OPSCQ is an essential part of the executive organizational structure with a wide range of traditional and specialized functions designed to ensure patient safety and maintain the highest standards of clinical care in a high reliability clinical setting within the context of the clinical research mission of the NIH. The responsibilities of the Office include managing the CC's patient safety, clinical quality improvement and performance measurement programs, managing the patient safety event reporting and feedback system, coordinating the CC's patient perception and experience activities and oversight of the Clinical Center's Joint Commission accreditation activities.

This position serves as the Chief of the Office and is responsible for the management and staff supervision of the Office, reports to the Chief Operating Officer, and serves as a senior advisor to the Chief Medical Officer and Chief Executive Officer in the areas of patient safety, clinical quality improvement, and performance measurement programs, and patient safety event reporting and feedback. This position also serves as the Executive Secretary for the CC's Medical Executive Committee.

The OPSCQ serves as the keystone for the NIH Clinical Center's patient safety and quality improvement initiatives. The OPSCQ plays a leadership role in the NIH CC's journey towards high reliability through a commitment to establishing a just culture of patient safety and to robust process improvement. The ideal candidate will have the demonstrated ability to apply knowledge of process improvement methodologies and techniques in a complex healthcare/clinical research setting, excellent written and oral communication skills, and strong analytical and creative problem-solving abilities. The ideal candidate will also have experience setting the strategic direction for an organization's patient safety and clinical quality agenda,

and leading interdisciplinary teams in organizational improvement initiatives to ensure the safe and effective delivery of patient care, efficient hospital operations and productivity.

To apply to this position, please log on to www.usajobs.gov and apply between February 24, 2021 and March 5, 2021, to Job Announcement #: NIH-CC-DH-21-11000134 <https://www.usajobs.gov/GetJob/ViewDetails/590993800>. Please be sure to upload all requested documents. **Salary will be commensurate with experience.**

This is a GS-15 federal appointment in the competitive service. A full benefits package (including retirement, health, life and long-term care insurance, Thrift Savings Plan participation, etc.) is available. Appointees must be U.S. citizens.

Helpful resources on how to apply for this position and other Federal jobs, including what to include in your resume, can be found under the following link:
<https://www.usajobs.gov/Help/how-to/>.

HHS and NIH are Equal Opportunity Employers. Selection for this position will be based solely on merit, without discrimination for non-merit reasons such as race, color, religion, sex, national origin, politics, marital status, sexual orientation, physical or mental handicap, age or membership or non-membership in an employee organization. All applicants will be subject to a background investigation.



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